

Getting Started with OINK

How do I get access to OINK?

Access to producer information is restricted to authorized users. Producers interested in using this information need to provide us with the following:

- Producer Name
 - Producer Registration Number(s): (Make sure to list ALL the numbers you are registering)
 - Personal Password or Pin Number* of your choice: (minimum 5 - maximum 9, digits or characters please - remember, case does count!)
- * Please note that your password may be any combination of letters and numbers. It will, however, be case sensitive. If you specify any letters as lower or UPPER case you will have to enter them the same way when you log on to the screens.

Please forward your registration information by e-mail to producer.services@ontariopork.on.ca or fax to: 519-829-1769, Attention: Industry and Producer Relations

You may also mail your information to:
Ontario Pork
Attention: Industry and Producer Relations
655 Southgate Drive
Guelph, Ontario
N1G 5G6

After clicking on "submit", I get the message "User Id '#####' not found in Database!!"

You have entered your producer number incorrectly. Click the "reset" button, re-enter your producer number and password, then click "submit".

After clicking on "submit", I get the message "Invalid Password!!"

You have entered your password incorrectly. Click the "reset" button, re-enter your producer number and password, then click "submit". Please remember that your password is CASE sensitive.

After clicking on "submit", nothing happens

There could be several reasons why this is happening, most of which are technical in nature. However, here is a list of things to check...

1. Click the "Reset" button next to the "Submit" button, then try re-entering your number and password.
2. Click the "Refresh" button at the top of your Internet browser, then try re-entering your number and password.
3. Close your Internet browser then restart it and try connecting to our web site again.
4. Close your Internet browser, shutdown your computer then restart it and try connecting to our web site again.
5. Try again at a later time, sometimes the Internet itself get busy to a point where information transfer fails.
6. If problems persist, please contact Ontario Pork and request that your Producer number and password be verified for proper operation.

How do I find out what browser and browser version I'm using?

The browser name usually appears in the top line of the window, you may see something like Microsoft Internet Explorer or Netscape Communicator. The version number usually available by clicking on the "Help" menu item, the click on "About".

How to contact us if problems persist

By phone at 1-877-668-7675 or 519-767-4600, Option #2 for Industry and Producer Relations
By e-mail to producer.services@ontariopork.on.ca
By fax: 519-829-1769, Attention: Industry and Producer Relations